

Notification Services Reference Guide (v2)

ScholarOne Manuscripts™

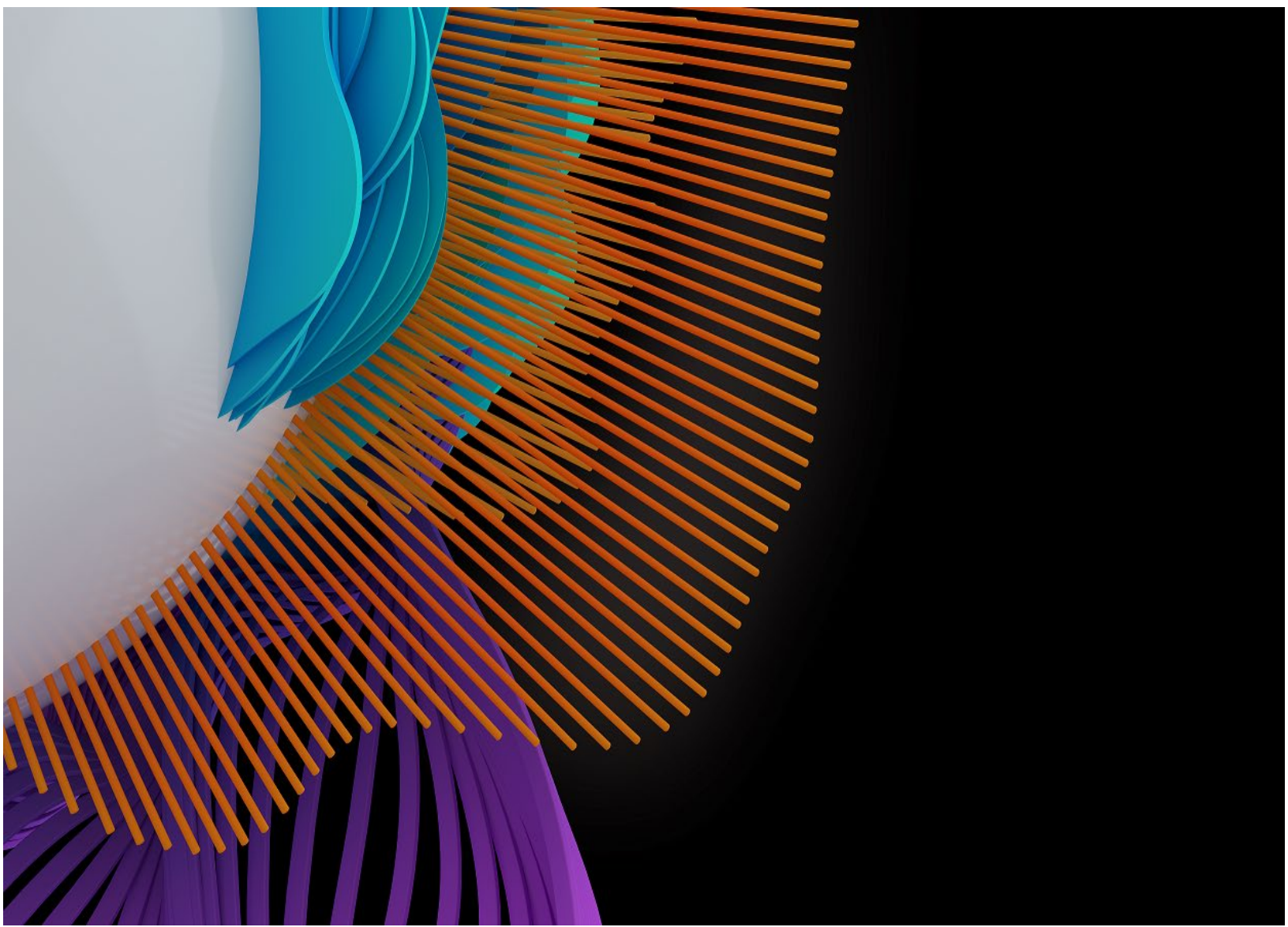


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VERSION HISTORY

Update Summary	Date	Name
Initial Version (v1) published	November 17, 2015	Shane Stafford
Payload Version 2 <ul style="list-style-type: none">- Modified encoding of query string names and values to conform to UTF-8 character encoding and then IETF RFC-3986 URL percent encoding	November 1, 2016	Shane Stafford
Submission Integration Notifications <ul style="list-style-type: none">- Added notifications for success and failure of external submission attempts.	April 9, 2019	Chris Heid
Account Update Notifications <ul style="list-style-type: none">- Added notifications for changes to user account data and user requests to have an account removed.	September 9, 2019	Chris Heid

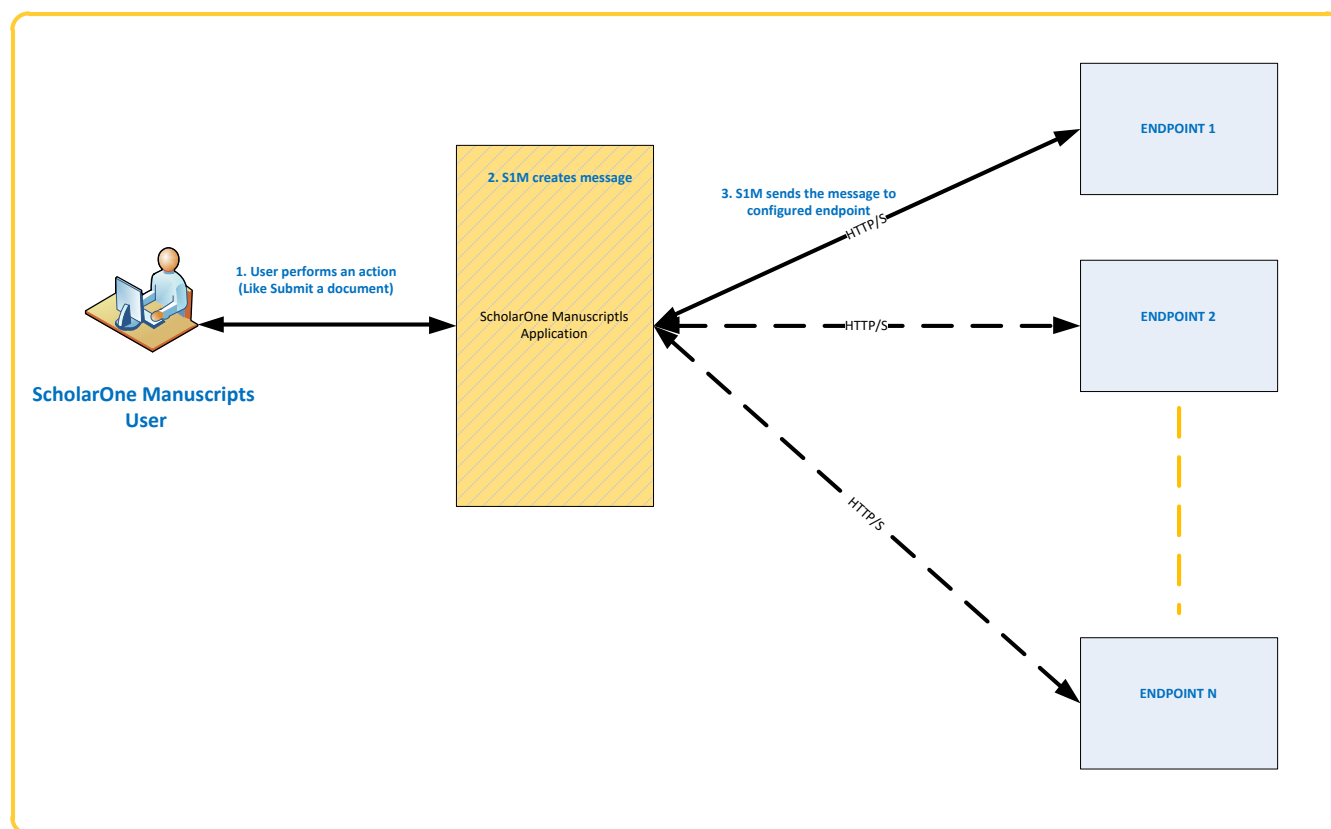
Version Notice

The *ScholarOne Notification Services* version 1.0 is deprecated as of November 1, 2016. Version 1.0 will be removed from support in a future release.

OVERVIEW

ScholarOne Notification Services deliver real time messages to customer specified endpoints as subscribed events occur within the *ScholarOne Manuscripts* application. Customers can leverage notifications to integrate applications with *ScholarOne Manuscripts* to solution/automate use cases where business processes span multiple systems. See the [ScholarOne Web Services Overview](#) in the appendix for a more holistic view of use case solution possibilities.

HIGH LEVEL VIEW



As shown above, based on action performed by the user and a system subscribed to the action (For Notification Services), the *ScholarOne Manuscripts* application will create the message and send the message to the configured endpoint(s). An important note is *ScholarOne Notification Services* can create and send messages to one or more endpoints for a subscribed event. (Based on configuration).

STANDARDS

ScholarOne Notification Services comply with the following standards:

- Protocol: HTTP/HTTPS
- Method: GET (HTTP)
- Formats/Encoding: UTF-8 and RFC-3986 percent encoding for query string parameters name/value pairs. See [Appendix B](#) for more information.

SERVICE PREREQUISITES

To use ScholarOne Notification Services:

- Receiver (Endpoint) is available to receive the notifications
 - Receiver should always send a response back as per standard HTTP Protocol
 - With proper HTTP code for SUCCESS/FAILURE
 - Note: ScholarOne needs to receive HTTP code 200 for all successfully received notifications to avoid continued retries.
 - Receiver can be built using any framework
- Request ScholarOne enable and configure the Notification Services for the journal(s).
 - Provide the Endpoint details (Receiver created to receive the notification services)
- Make sure firewall is configured to accept the http request coming from ScholarOne
 - ScholarOne will provide the IP Address (If Required)

SUPPORT

If you have questions about using our Web Services product or about your access to it, please visit the [ScholarOne Support](#) site, which has FAQs and reference documents, and options to create a case with ScholarOne Support. Questions about network connections and/or the use of your Web browser should be directed to your Network Administrator.

MESSAGE DELIVERY

The delivery system is equipped with fault tolerance and hold features to provide assurance attempted messages are successfully received at the destination endpoint.

Creation: Messages will be created and sent to a defined endpoint based on a subscribed user action in the *ScholarOne Manuscripts* application. In most cases messages will be delivered reliably, and only once to an Endpoint.

Fault Tolerance: Messages will be redelivered to an endpoint when any of the following conditions occur:

- Connection to endpoint timeout (Endpoint may be taking more time than usual to respond)
- ScholarOne is unable to connect to the endpoint
 - Due to network issue
 - Endpoint is down
- Additional delivery attempts are scheduled to occur **<10MIN>** after the previous failure.

Expiration: Message delivery attempts will expire after **7 days** from creation and will not be re-tried after this period. If due to any reason your receiving server is down or is scheduled to go down for an extended period of time then you may wish to place delivery of messages on-hold. See the On-Hold section below for more details.

On-Hold: The On-hold feature provides the ability to place the delivery of messages to a specific endpoint on-hold (i.e. don't send messages to this endpoint).

Messages will continue to be created as subscribed events occur in ScholarOne, but delivery will not be attempted when an endpoint is on-hold. All messages queued for delivery to an endpoint that is on-hold will be delivered when the on-hold period ends. The expiration period for all messages in the delivery queue will be extended to **7 days** from the on-hold end date (expiration period will no longer be derived from creation date). Please note messages will not be re-tried after **45 days** from creation, regardless of endpoint status.

The On-hold feature can be managed within the *ScholarOne Manuscripts* Application. See [Monitoring and Support Tools](#) section for more information.

Cancellation: Created messages pending successful delivery may be cancelled. Message cancellation may be performed by accessing the Notification Services Report within the *ScholarOne Manuscripts* application. See [Monitoring and Support Tools](#) section for more information.

SCHOLARONE NOTIFICATION SERVICES

There are several types of notifications that can be subscribed to within the *ScholarOne Manuscripts* application.

Decision notifications deliver a standard message payload when a subscribed decision or recommendation event is triggered for a manuscript. Manuscript decision events available for subscription include all decisions and recommendations configured across all configured decision tasks.

Task Status notifications deliver a standard message payload when a workflow task enters a subscribed status for a manuscript. Manuscript task status events available for subscription include all task statuses available across all configured tasks.

Manuscript Submission notifications deliver a standard message payload when a subscribed system workflow event is triggered for a manuscript. Manuscript submission events available for subscription include:

- Manuscript is Unsubmitted
- Manuscript is Withdrawn
- First Look Manuscript Submission Confirmation
- Invitation Manuscript Submission Confirmation
- Original Manuscript Submission Confirmation
- Resubmission Manuscript Submission Confirmation
- Revised Manuscript Submission Confirmation
- Immediate Reject Decision from the Checklist
- Manuscript Export Failed
- Manuscript Export Succeeded
- Manuscript Export Failed (File Storage)
- Manuscript Export Succeeded (File Storage)

Manuscript Transfer notifications deliver a standard message payload when a subscribed transfer event is triggered for a manuscript. Manuscript transfer events available for subscription include:

- Transfer a Document
- Transfer document received
- Manuscript Transfer Author Approval
- Transferred Manuscript Submission Confirmation
- Immediate Reject with Transfer Decision from the Checklist

NOTIFICATION PAYLOAD DETAILS

Each message includes:

- Service Endpoint Address for the external system
- Payload (as query parameters)
 - Further defined in this document as common elements included in all notifications and notification type specific elements

COMMON ELEMENTS

The standard notification payload varies by notification type. There are, however, a common set of payload elements that are included across all notification types.

Common Payload Elements

Element	Type	Description	Example
messageUUID	String	Global unique identifier of the message.	9d7e3773-32ea-481e-a647-944bbe9c24b7
notificationServiceVersion	String	The version of Notifications Services payload the endpoint is configured to receive.	V1
siteName	String	Site short name. The short name is the abbreviated or truncated name of the journal, society, publisher, or family.	clientdemoplus
journalName	String	The long name associated with the journal as defined during issue creation.	Client Demo Plus
eventDate	dateTime	The date and time in UTC the message was created.	2014-11-05T10:34:02Z
subscriptionId	Integer	System generated ID for each configured Subscription.	8011
subscriptionName	String	The configured name of the subscription that triggered the message.	WithdrawnManuscript
subscriptionType	String	The system label for the type of subscription. Available subscription types	DECISION

Element	Type	Description	Example
		are Decision, Task Status Change, and System Event.	

DECISION NOTIFICATIONS

Decision Notifications deliver a message payload consisting of the [common elements](#), basic metadata about the manuscript, and identifying information about the decision event.

Decision Payload Elements

Element	Type	Description	Example
documentId	Integer	Unique identifier of the document. Unique identifier for each Manuscript Revision in the ScholarOne Manuscripts system. Internally to ScholarOne, this is a numeric value.	16346001
submissionId	String	Also known as the Manuscript ID or Document Number. A unique identifier given to each submitted manuscript. SubmissionID s are case sensitive; they are not necessarily unique.	WK-12-2013-0273-OM
documentStatusName	String	User-friendly name of a document's status in the journal's submission workflow. Possible document status name values include Draft, Revised, Submitted, Resubmitted, Appeal, Decisioned, Withdrawn, Accept, Invited, Transferred_Out, Transferred_In, First_Look, Transferred_In_Pending, Transferred_In_Issue.	Accept
submissionTitle	String	The title of a manuscript submitted to a publication.	Title
documentTaskId	Integer	Global unique identifier of the task.	132591939
taskStatus	String	The current status of the given task. For a given task, can be one of pending, processing, overdue, completed, abandoned, overridden, anytime, closing, initiated, on hold, or rescinded.	COMPLETED
recDecisionType	String	The system label for indicating the configured event is a decision or recommendation. Available types are type_decision and type_recommendation.	TYPE_DECISION
decisionType	String	The system label for the type of decision made. Available decision types are Accept, Accept_for_First_Look, Reject, Reject_With_Appeal, Reject_With_Resubmit,	ACCEPT

Element	Type	Description	Example
		Reject_With_Transfer, Revise_Minor, Revise_Major, Additional_Review, and Publish.	
decisionName	String	The configured name of the decision rendered on the task.	Accept

Decision Payload Sample

```
documentTaskId=128342462&submissionId=WRK1-
1502&decisionType=ACCEPT&submissionTitle=Warm Red Rat Number 3 –
QARED&siteName=qared&eventDate=2015-02-
10T14:46:34Z&subscriptionId=143&messageUUID=75e084a8-a2af-4c03-9b14-
791be0fe661c&taskStatus=COMPLETED&documented=16597076&decisionName=Immediate
Accept&recDecisionType=TYPE_DECISION&documentStatusName=Accepted&subscriptionType=DECISI
ON&subscriptionName=Editor Accept Immediate&documentStatus=Accepted&journalName=QA – Red
Site&siteName=qared&subscriptionName=Editor Accept Immediate&messageUUID=75e084a8-a2af-
4c03-9b14-791be0fe661c&notificationServiceVersion=V2&journalName=QA – Red
Site&subscriptionId=143&subscriptionType=DECISION&eventDate=2015-02-10T14:46:34Z
```

TASK STATUS NOTIFICATIONS

Task Status Notifications deliver a message payload consisting of the [common elements](#), basic metadata about the manuscript, and identifying information about the task status event.

TASK STATUS PAYLOAD ELEMENTS

Element	Type	Description	Example
documentId	Integer	Unique identifier of the document. Unique identifier for each Manuscript Revision in the ScholarOne Manuscripts system. Internally to ScholarOne, this is a numeric value.	16346001
submissionId	String	Also known as the Manuscript ID or Document Number. A unique identifier given to each submitted manuscript. SubmissionID s are case sensitive; they are not necessarily unique.	WK-12-2013-0273-OM
documentStatusName	String	User-friendly name of a document's status in the journal's submission workflow. Possible document status name values include Draft, Revised, Submitted, Resubmitted, Appeal, Decisioned, Withdrawn, Accept, Invited, Transferred_Out, Transferred_In, First_Look, Transferred_In_Pending, Transferred_In_Issue.	Accept
submissionTitle	String	The title of a manuscript submitted to a publication.	Title
documentTaskId	String	Global unique identifier of the task.	132591939
taskStatus	String	The current status of the given task. For a given task, can be one of pending, processing, overdue, completed, abandoned, overridden, anytime, closing, initiated, on hold, or rescinded.	COMPLETED

Task Status Payload Sample

```
submissionTitle=Jerry Test&submissionId=WRK1-0608&11documented=470754&documentTaskId=2420758&taskStatus=OVERDUE&documentStatusName=Withdrawn&notificationServiceVersion=V2&siteName=qared&journalName=QA – Red Site&subscriptionId=26&subscriptionName=name2&subscriptionType=TASK_STATUS_CHANGE&eventDate=2015-01-26T13:29:00Z&messageUUID=fc34ad93-995b-4442-a635-5e715027a242
```

MANUSCRIPT SUBMISSION NOTIFICATIONS

Manuscript Submission Notifications deliver a message payload consisting of the [common elements](#), basic metadata about the manuscript, and identifying information about the system workflow event.

Manuscript Submission Payload Elements

Element	Type	Description	Example
documentId	Integer	Unique identifier of the document. Unique identifier for each Manuscript Revision in the ScholarOne Manuscripts system. Internally to ScholarOne, this is a numeric value.	16346001
submissionId	String	Also known as the Manuscript ID or Document Number. A unique identifier given to each submitted manuscript. SubmissionID s are case sensitive; they are not necessarily unique.	WK-12-2013-0273-OM
documentStatusName	String	User-friendly name of a document's status in the journal's submission workflow. Possible document status name values include Draft, Revised, Submitted, Resubmitted, Appeal, Decisioned, Withdrawn, Accept, Invited, Transferred_Out, Transferred_In, First_Look, Transferred_In_Pending, Transferred_In_Issue.	Accept
submissionTitle	String	The title of a manuscript submitted to a publication.	Title
systemEventName	String	The system label for the type of system event. Available submission system events are Admin_Unsubmit_Manuscript,	ADMIN_WITHDRAW_MANUSCRIPT

Element	Type	Description	Example
		Admin_Withdraw_Manuscript, Author_Submit_Manuscript_Fir, Author_Submit_Manuscript_Orig, Author_Submit_Manuscript_Invi, Author_Submit_Manuscript_Revi, Author_Submit_Manuscript_Resu, Save_Checklist_Immediate_Deny_Decision, Export_Succeeded, Export_failed, File_Storage_Export_Succeeded, File_Storage_Export_Failed	

Manuscript Submission Payload Sample

```
submissionTitle=Jerry Test&submissionId=WRK1-
0608&12ocumented=470754&documentStatusName=Withdrawn&systemEventName=ADMIN_WITHD
RAW_MANUSCRIPT&notificationServiceVersion=V2&siteName=qared&journalName=QA – Red
Site&subscriptionId=71&subscriptionName=MS is
Withdrawn&subscriptionType=SYSTEM_EVENT&eventDate=2015-01-
26T13:29:00Z&messageUUID=94295958-7113-4fcd-a4b2-0d12f7572b61
```

EXTERNAL MANUSCRIPT SUBMISSION NOTIFICATIONS

External Manuscript Submission Notifications deliver a message payload consisting of the [common elements](#), basic metadata about the manuscript, and identifying information about the external submission event.

External Manuscript Submission Payload Elements

Element	Type	Description	Example
systemEventName	String	The system label for the type of system event. Potential values are: SUB_INTEGRATION_SUCCESS, SUB_INTEGRATION_SUCCESS_RESUB, SUB_INTEGRATION_SUCCESS_REVISION, SUB_INTEGRATION_FAILURE	SUB_INTEGRATION_FAILURE
externalSubmissionId	String	Unique identifier of the document in the external system initiating the submission ingestion	ERR-1634-08
zipFileName	String	Name of the zip file containing the external submission's xml metadata file and submission files	ERR-1634-08.zip
errorCode	Integer	(Element and value only appear when systemEventName=SUB_INTEGRATION_FAILURE) The numeric error code which describes the reason for failure of the submission ingestion. See Appendix C for a list of all error codes.	3
notificationServiceVersion	String	Version of the notifications payload being received.	V2
siteName	String	Short name of the ScholarOne site receiving the external submission attempt	supportdemo
journalName	String	Name of the journal receiving the external submission attempt	The Journal of Support
subscriptionId	Integer	System generated ID for each configured Subscription.	8011
subscriptionName	String	The configured name of the subscription that triggered the message	Failure

Element	Type	Description	Example
subscriptionType	String	The system label for the type of subscription. Available subscription types are Decision, Task Status Change, and System Event.	System Event
eventDate	dateTime	The date and time in UTC the message was created.	2014-11-05T10:34:02Z
messageUUID	String	Global unique identifier of the message.	9d7e3773-32ea-481e-a647-944bbe9c24b7

External Manuscript Submission Payload Sample

```
systemEventName=SUB_INTEGRATION_FAILURE&externalSubmissionId=ERR-1634-08&zipFileName=ERR-1634-08.zip&errorCode=3
&notificationServiceVersion=V2&siteName=supportdemo&journalName=Journal%20of%20Support
&subscriptionId=34245&subscriptionName=Failure&subscriptionType=SYSTEM_EVENT&eventDate=
2019-04-09T10%3A37%3A28Z&messageUUID=e9b7ba0d-ad8b-478e-9e8e-54e2495c2bc5
```

MANUSCRIPT TRANSFER NOTIFICATIONS

Manuscript Submission Notifications deliver a message payload consisting of the [common elements](#), basic metadata about the manuscript, and identifying information about the transfer event.

Manuscript Transfer Payload Elements

Element	Type	Description	Example
documentId	Integer	Unique identifier of the document. Unique identifier for each Manuscript Revision in the ScholarOne Manuscripts system. Internally to ScholarOne, this is a numeric value.	16346001
submissionId	String	Also known as the Manuscript ID or Document Number. A unique identifier given to each submitted manuscript. SubmissionID s are case sensitive; they are not necessarily unique.	WK-12-2013-0273-OM
documentStatusName	String	User-friendly name of a document's status in the journal's submission workflow. Possible document status name values include Draft, Revised, Submitted, Resubmitted, Appeal, Decisioned, Withdrawn, Accept, Invited, Transferred_Out, Transferred_In, First_Look, Transferred_In_Pending, Transferred_In_Issue.	Accepted
submissionTitle	String	The title of a manuscript submitted to a publication.	Title
systemEventName	String	The system label for the type of system event. Available transfer system events are Transferred_Doc_Received, Fire_Doc_Transfer_Email, Author_Submit_Manuscript_transferred, Manuscript_Transfer_Author_Approval, and Save_Checklist_Reject_With_Transfer.	TRANSFERRED_DOC_RECEIVED
contraSiteName	String	The site name that did not initiate the event, but is the site the document was transferred to or from. The site name that initiated the event is provided in the common "siteName" element.	Pmdemoplus

Manuscript Transfer Payload Sample

```
submissionTitle=LaTeX S2&submissionId=WRK1-1482&documentId=15925165&documentStatusName=Transferred
Out&systemEventName=FIRE_DOC_TRANSFER_EMAIL&contraSiteName=red&notificationServiceVersion=V2&siteName=qared&journalName=QA - Red Site&subscriptionId=80&subscriptionName=Transfer a Doc&subscriptionType=SYSTEM_EVENT&eventDate=2015-01-28T14:50:47Z&messageUUID=3d37becd-cc18-471f-bc8d-fe1378ee5c2c
```

ACCOUNT UPDATE NOTIFICATIONS

Account Update Notifications deliver a message payload consisting of the [common elements](#), basic metadata about the user account, and identifying information about the event.

Account Update Payload Elements

Element	Type	Description	Example
systemEventName	String	The system label for the type of system event. Potential values are: - REMOVE_ACCOUNT_FROM_SYSTEM -	REMOVE_ACCOUNT_FROM_SYSTEM
personId	Integer	Unique identifier of the person account. Internally to ScholarOne, this is a numeric value.	16346001
orcid	String	The ORCID is a nonproprietary alphanumeric code to uniquely identify scientific and other academic authors.	0000-0002-6167-6691
userId	String	The User ID login credential for the user account for accessing ScholarOne Manuscripts.	Jdoe33
primaryEmail	String	Primary e-mail address of the user account	jane.doe@example.com
externalUserId	String	The User ID login credential for accessing the external system.	JaneDoe1
memberId	String	Society membership number of the user	1a2b3c4d

Account Update Payload Sample

```
userId=janed01&systemEventName=EDIT_ACCOUNT_3&personId=51266&ORCID=&primaryEmail=jane.doe%40example.com&externalUserId=&memberId=&notificationServiceVersion=V2&siteName=prod5-workflow4&journalName=Workflow%204&subscriptionId=37&subscriptionName=Account%20modified&subscriptionType=SYSTEM_EVENT&eventDate=2019-08-29T17%3A33%3A12Z&messageUUID=486ca6ae-8879-4e4a-8dc4-8f80a8db9a0f
```

MONITORING AND SUPPORT TOOLS

There are several tools available in the *ScholarOne Manuscripts* application for troubleshooting and managing message traffic. Based on your system needs, endpoints can be defined and maintained at the publisher (portal) or journal (site) level. When endpoints are defined at the publisher (portal) level, subscriptions can be configured and maintained for all child journals (sites) from the portal. The same applies for searching and reporting message delivery activity.



Notification Services Report

The Notification Services Report allows customers to search across all created messages, returning key information about the origin of each message, the delivery status, payload, delivery attempts, and provides the ability to cancel messages that are pending successful delivery.

Search for created messages using advanced filter criteria (see below):

Notification Services Report

Notification Services Message Delivery Monitoring - Filters

Consumer Journal: **qa-auto-accs-qared-sel (qa-auto-qared-sel) - Active**

Consumer:

129d49ac_task_todelete (31) (qa-auto-accs-qared-sel)
1a1f4d08_task_todelete (40) (qa-auto-accs-qared-sel)
1f83b451_task_todelete (58) (qa-auto-accs-qared-sel)
222sf (3) (qa-auto-accs-qared-sel)
2d5924d0_task_todelete (32) (qa-auto-accs-qared-sel)

Endpoint:

16eb0c1f_task_todelete (47) (qa-auto-accs-qared-sel)
1f8b9af4_task_todelete (35) (qa-auto-accs-qared-sel)
20c356e6_task_todelete (37) (qa-auto-accs-qared-sel)
3797f5b1_task_todelete (40) (qa-auto-accs-qared-sel)
3b6f11df_task_todelete (46) (qa-auto-accs-qared-sel)

Subscription:

0ab93767_task_todelete (145) (qa-auto-accs-qared-sel)
9955a306_task_todelete (115) (qa-auto-accs-qared-sel)
[empty name] (100) (qa-auto-accs-qared-sel)
[empty name] (101) (qa-auto-accs-qared-sel)
[empty name] (102) (qa-auto-accs-qared-sel)

Message Status:

Cancelled
Expired
Failed
Pending

Subscription Area:

Decisions
System Events
Task Status Change

Subscription Journal: **qa-auto-accs-qared-sel (qa-auto-qared-sel) - Active**

Message ID:
Message UUID:

Document ID:
Submission ID:

Person ID:

Create Date:

☒ All
☐ YTD
☐ Last 24 Hrs

☐ Specify:

From:
To:

Search

Created messages matching the search criteria are displayed in an interactive (sencha) grid. Select the “X” icon under the actions column to cancel a message that has not been successfully delivered, previously cancelled, or expired (see below):

Notification Message Search Results							
Actions	Message UUID	Create Date ▾	Status	Subscription Area	Next Process Date	Expiration Date	Consumer Name
	f28692df-8af1-4bc2-ba66-d5877d54e787	16-Oct-2015 4:10:00 AM EDT	Succeeded	Task Status Change	16-Oct-2015 4:12:03 AM EDT	23-Oct-2015 4:10:00 AM EDT	testing_consumer
	0f65ebad-f783-4712-a7f6-7361ca38e4c5	16-Oct-2015 4:02:51 AM EDT	Succeeded	Task Status Change	16-Oct-2015 4:04:55 AM EDT	23-Oct-2015 4:02:51 AM EDT	testing_consumer
	b7a88c38-d7d6-4cad-920a-f4149e6e19a2	16-Oct-2015 3:48:54 AM EDT	Succeeded	Task Status Change	16-Oct-2015 3:50:55 AM EDT	23-Oct-2015 3:48:54 AM EDT	testing_consumer
	6d7a59cd-cc94-4a6e-80c8-684e7ff1fe73	16-Oct-2015 3:45:30 AM EDT	Succeeded	Task Status Change	16-Oct-2015 3:47:32 AM EDT	23-Oct-2015 3:45:30 AM EDT	testing_consumer
	2a1fbeb6-f350-48c2-a316-76356b336c42	16-Oct-2015 3:34:45 AM EDT	Succeeded	Task Status Change	16-Oct-2015 3:36:46 AM EDT	23-Oct-2015 3:34:45 AM EDT	testing_consumer
	eb0d8910-44a9-453b-a6f0-fd64fa8ad2ae	16-Oct-2015 3:32:37 AM EDT	Succeeded	Task Status Change	16-Oct-2015 3:34:39 AM EDT	23-Oct-2015 3:32:37 AM EDT	testing_consumer
	393bb3dc-b99a-474b-b046-229777251082	16-Oct-2015 3:20:01 AM EDT	Succeeded	Task Status Change	16-Oct-2015 3:22:09 AM EDT	23-Oct-2015 3:20:01 AM EDT	testing_consumer
	716bf1c8-fd42-47ba-a7d5-ae4b42e494ea	16-Oct-2015 3:17:05 AM EDT	Succeeded	Task Status Change	16-Oct-2015 3:19:08 AM EDT	23-Oct-2015 3:17:05 AM EDT	testing_consumer
	3c0b1c0b-c14d-495f-b50b-40a1c595e7f7	16-Oct-2015 3:04:08 AM EDT	Succeeded	Task Status Change	16-Oct-2015 3:06:15 AM EDT	23-Oct-2015 3:04:08 AM EDT	testing_consumer
	a0d65335-e469-4d15-bff5-c53eead25a3	16-Oct-2015 3:00:55 AM EDT	Succeeded	Task Status Change	16-Oct-2015 3:05:08 AM EDT	23-Oct-2015 3:00:55 AM EDT	testing_consumer
	8e714289-c500-4032-b608-8a286eab4b60	16-Oct-2015 2:28:08 AM EDT	Succeeded	Task Status Change	16-Oct-2015 2:30:21 AM EDT	23-Oct-2015 2:28:08 AM EDT	testing_consumer
	a0e6ad42-8475-43f2-9605-4aabcd79d3d	16-Oct-2015 2:25:32 AM EDT	Succeeded	Task Status Change	16-Oct-2015 2:27:36 AM EDT	23-Oct-2015 2:25:32 AM EDT	testing_consumer
	ca9fd73-b706-441e-8b9e-e74b26a8c6ad	16-Oct-2015 2:15:53 AM EDT	Succeeded	Task Status Change	16-Oct-2015 2:20:13 AM EDT	23-Oct-2015 2:15:53 AM EDT	testing_consumer
	0f5c35fc-166b-4329-b703-d540ba35950	16-Oct-2015 2:12:42 AM EDT	Succeeded	Task Status Change	16-Oct-2015 2:14:51 AM EDT	23-Oct-2015 2:12:42 AM EDT	testing_consumer
	3314e06f-7b1e-485d-8d2b-18ff57a35fe6	07-Oct-2015 3:13:06 AM EDT	Succeeded	Task Status Change		07-Oct-2015 3:16:06 AM EDT	testing_consumer
	48d9e711-c4ff-4401-b7de-e953a6dc3a4d	07-Oct-2015 3:11:09 AM EDT	Succeeded	Task Status Change		07-Oct-2015 3:14:09 AM EDT	testing_consumer
	f68d31d6-c50a-4c44-8885-b26adfcbb886	07-Oct-2015 3:05:50 AM EDT	Succeeded	Task Status Change		07-Oct-2015 3:08:50 AM EDT	testing_consumer
	4a369b47-4aca-4771-ba2b-1b3ba5727551	07-Oct-2015 3:03:47 AM EDT	Succeeded	Task Status Change		07-Oct-2015 3:06:47 AM EDT	testing_consumer
	ee844b9e-044f-4c5c-8dcd-a7f48baf7082	07-Oct-2015 2:57:02 AM EDT	Succeeded	Task Status Change		07-Oct-2015 3:00:02 AM EDT	testing_consumer
	59eb1a11-860f-4b2d-864d-eddfdbdf4dd6	07-Oct-2015 2:55:38 AM EDT	Succeeded	Task Status Change		07-Oct-2015 2:58:38 AM EDT	testing_consumer
	d4aa6d3a-805e-4bd5-ad20-610a638b7ef8	07-Oct-2015 2:48:54 AM EDT	Succeeded	Task Status Change		07-Oct-2015 2:51:54 AM EDT	testing_consumer
	0b2a18bd-5d35-4910-816a-17b61a56503b	07-Oct-2015 2:47:05 AM EDT	Succeeded	Task Status Change		07-Oct-2015 2:50:05 AM EDT	testing_consumer
	18e8250e-edbb-42ab-a0a6-03f159955a68	07-Oct-2015 2:39:48 AM EDT	Succeeded	Task Status Change		07-Oct-2015 2:42:48 AM EDT	testing_consumer
	fed476fb-a732-41d6-81c2-f828a219f601	07-Oct-2015 2:37:49 AM EDT	Succeeded	Task Status Change		07-Oct-2015 2:40:49 AM EDT	testing_consumer
	2c20ad9c-77c2-43e9-88e9-160278120ffc	07-Oct-2015 2:31:16 AM EDT	Succeeded	Task Status Change		07-Oct-2015 2:34:16 AM EDT	testing_consumer

Additional details are available for each message when selecting the search magnifying glass icon (see below):

Message Delivery Details	
Message ID:	380
Message UUID:	f28692df-8af1-4bc2-ba66-d5877d54e787
Create Date:	16-Oct-2015 4:10:00 AM EDT
Notification State:	Succeeded
Endpoint Name:	testing_endpoint
Subscription Name:	
Next Attempt:	16-Oct-2015 4:12:03 AM EDT
Expires:	23-Oct-2015 4:10:00 AM EDT
On Hold Start Date:	
On Hold End Date:	
Notification Payload	submissionId=WRK1-0333&documentId=1863633&submissionTitle=Manuscript title&documentTaskId=20764708&taskStatus=COMPLETED&documentStatusName=Submitted¬ificationServiceVersion=V1&siteName=qa-auto-qared-sel&subscriptionId=267&subscriptionName=&subscriptionType=TASK_STATUS_CHANGE&eventDate=2015-10-16T08:10:00Z&messageUUID=f28692df-8af1-4bc2-ba66-d5877d54e787&journalName=qa-auto-acq-qared-sel
Notification History	
Attempt	Status Response Code Response Value Error Value
2015-10-16 04:10:03.114	Succeeded 200 SUCCESS

Notification Services Endpoints

The Notification Services Endpoints lists all configured endpoints for the site (journal or portal) and provides the ability to place endpoints on-hold as needed.

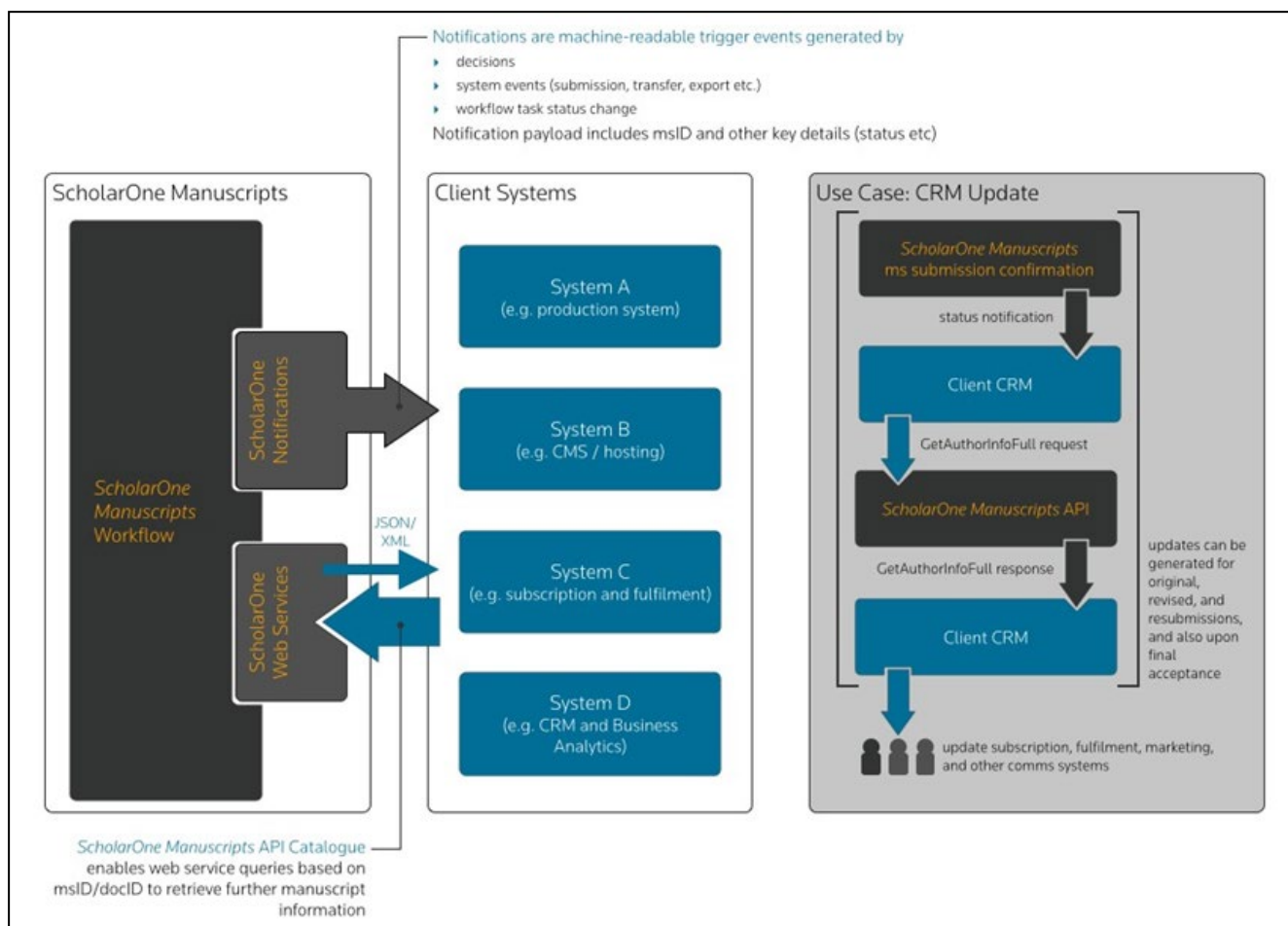
Selecting the On Hold checkbox for an endpoint will hold all delivery attempts of currently created messages and new messages created while the endpoint is on hold. De-selecting the On Hold checkbox for an endpoint will deliver all messages queued for the endpoint during the on hold period.

Notification Services Endpoint Details							
Name	URL	Authentication	Protocol/Format	Environment	Payload Version	Active	On Hold
testing_endpoint	https://qa2-test3-api.manuscriptcentral.com/api/s1m/v1/utility/notification?username=sample_user	HTTP Basic	HTTP GET	Qa	Version 1	<input checked="" type="checkbox"/>	<input type="checkbox"/>
						<input checked="" type="checkbox"/> Save	

APPENDIX A

SCHOLARONE WEB SERVICES OVERVIEW

Notification Services, alone or in combination with our [Web Services APIs](#), may be implemented to help resolve use cases where systems need to be tightly coupled as manuscripts move through the peer review process.



APPENDIX B

URL QUERY STRING ENCODING

(New in Version 2.0!) Names and values within URI query strings are first encoded as UTF-8 characters and then “percent encoded” to comply with the IETF RFC-3986 standard.

Specifically:

Characters	Encoding	Notes
a-z, A-Z, 0-9	None	
. (period), _ (underscore), - (hyphen), ~ (tilde)	None	
Space	%20	
Other ASCII characters (e.g. @, [,], ?, &, =, *, comma, :, \$, (,), %, +, ^,)	Percent encoding of each UTF-8 encoded byte: %xy where xy is 2 digit hexadecimal value for byte	Examples: @ → %40 & → %26 % → %25 + → %2B
Other Unicode Characters (e.g. 审)	Percent encoding of each UTF-8 encoded byte: %xy where xy is 2 digit hexadecimal value for byte	Examples: 审 (Unicode e5aea1) → %E5%AE%A1

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