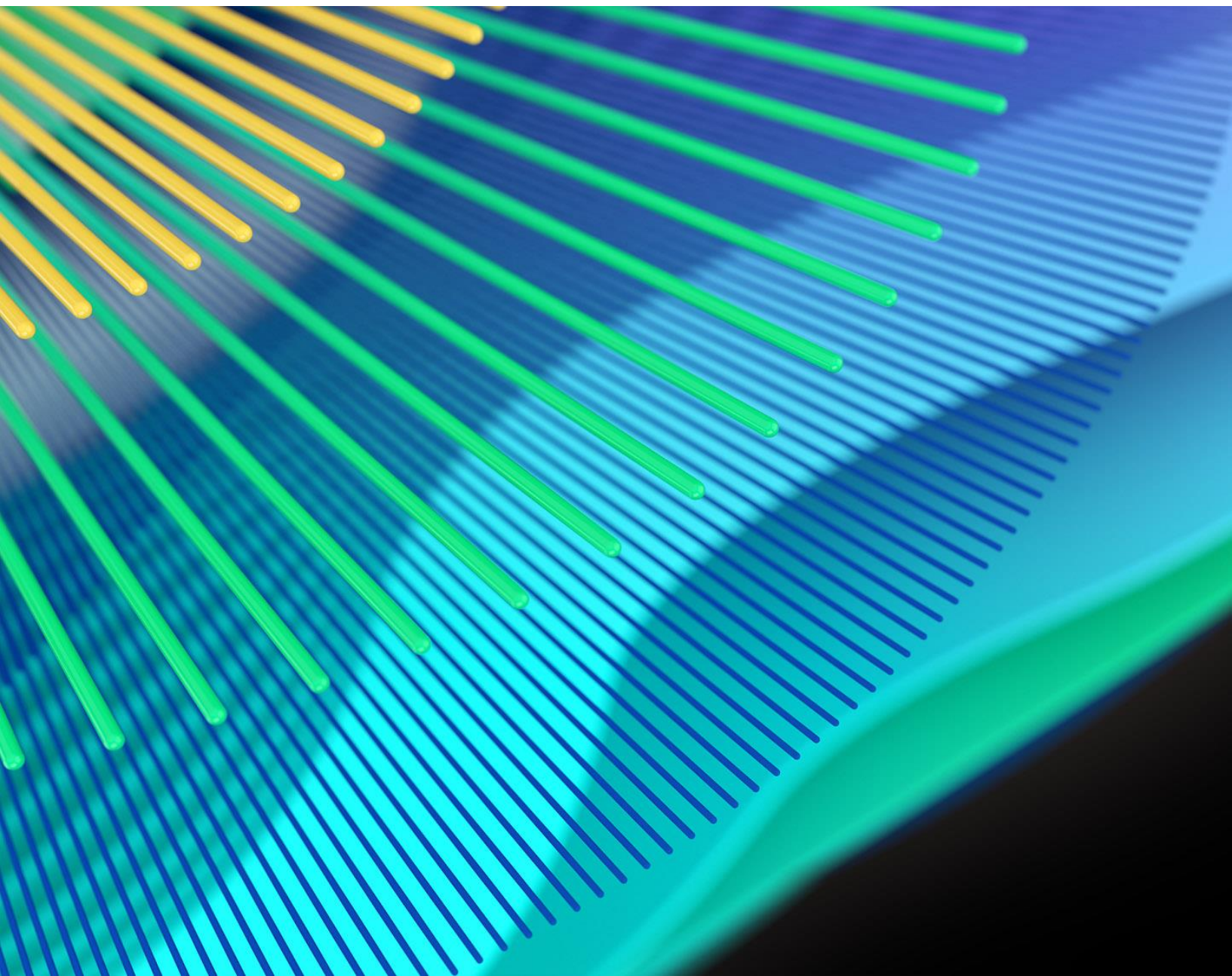


ScholarOne Manuscripts Release Notes

Q1.2021 Release



Overview

The *ScholarOne* Product Team is actively engaged in ongoing upgrades to security, performance, and user experience. The following items represent notable improvements made to the platform and tools in this release, as well as key defect fixes and optimizations.

This document also provides information about default configuration values and instructions for configuring each feature. Please note that some features must be activated by an administrator or *ScholarOne* representative for your users to benefit from the new functionality; contact your publisher team or ScholarOne for questions around permission or configurations.

We encourage you to communicate workflow changes to all affected users.

If you have questions about any of the items included in this release, please reach out to ScholarOne Product Support at s1help@clarivate.com.

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Q1.2021 Release Updates

1. Submission Integration: Added Notifications to Ingestion Report

Added a new column to the Ingestion Status Report called 'Notification' with a hyperlinked pop-up. This allows Submission Integration clients to see contents from the Notification Services Report directly in the Ingestion Status Report.

Users

Admin

Action Required

No action required.

Details & Configuration

If ScholarOne has triggered a notification in relation to the success or failure of the listed ingestion, this column will contain a link with the text "View".

Clicking this link will bring up the same notification detail pop-up provided in the Notification Services Report which contains stats, the notification payload, and a record of all attempts to deliver the message.

Status	Error Code	Notification	Error Reason
Failure	30	View	Duplicate email address
Success	0	View	
Success	0	View	
Success	0	View	
Success	0	View	
Failure	30	View	Duplicate email address
Failure	30	View	Duplicate email address
Failure	28	View	External Id has been already saved
Failure	-1	View	Unknown error
Failure	-1	View	Unknown error

If there is more than one end point, the notifications will stack when the pop up opens.

2. API: Updated getDecisionsCorrespondenceFull

Added the display of attached files on Decision Letters and Author responses as part of "getDecisionCorrespondenceFull".

Users

Admin

Action Required

No action required.

Details & Configuration

Added the following fields for each attached file as part of "getDecisionCorrespondenceFull" :

```
"decisionFiles": { "customerFileName": "file_name.pdf"
}

"responseToDecisionFiles": { "customerFileName": "file_name.pdf"
}
```

The file information will output as displayed below.

```
<decisionFiles>
  <customerfileName>decisionfile.docx</customerfileName>
  <customerfileName>decisionfile2.docx</customerfileName>
  <customerfileName>decisionfile3.docx</customerfileName>
</decisionFiles>
<decisionSentDate>2020-11-24 05:34:27.423</decisionSentDate>
<decisionSubject>Decision on Manuscript ID 5463-8976</decisionSubject>
<decisionTo>email@email.com</decisionTo>
</decisionletter>
<documentId>123456</documentId>
<documentIdLatest>123457</documentIdLatest>
<documentIdOriginal>12354</documentIdOriginal>
<inputIndex>1</inputIndex>
<responseToDecision>Response to Decision</responseToDecision>
<responseToDecisionFiles>
  <customerFileName>responsestodecisionletter.doc</customerFileName>
  <customerFileName>responsestodecisionletter2.doc</customerFileName>
</responseToDecisionFiles>
```

3. RightsLink: New Support for OA Agreements

Added additional support for RightsLink Agreement Manager. RightsLink can now inform authors of available Open Access (OA) publication funding throughout the manuscript lifecycle, starting with submission. For more information on the RightsLink updates available in ScholarOne Manuscripts see the Jan 27, 2021 press release from the Copyright Clearance Center <https://www.copyright.com/news-events/press-releases/>.

Users

Author

Admin

Action Required

Some configuration required, reach out to your usual ScholarOne contact.

Details & Configuration

Configured by the ScholarOne team, consult with your configuration expert.

4. RightsLink: Publishing Preference

Added a configurable option to Map publicationModel to RightsLink 'other' field. This update to the CCC RightstLink integration will allow hybrid journals to provide publication preferences to the submitter directly.

Users

Author

Admin

Action Required

Some configuration required, reach out to your usual ScholarOne contact.

Details & Configuration

Configured by the ScholarOne team, consult with your configuration expert.

5. RightsLink: Promotion Codes

Added the ability to support RightsLink Promotion Codes in the Open Access submission process. This provides the ability to send RightsLink the answer text or answer name for any custom question. This allows Publishers to map a different response to RightsLink than that shown to the user when needed.

Then second value add for this enhancement is the ability to send the Promotion Code custom question directly to a pre-configured RightsLink datafield in the "additionalInfo" area of the JSON file.

Users

Author

Admin

Action Required

Some configuration required, reach out to your usual ScholarOne contact.

Details & Configuration

Configured by the ScholarOne team, consult with your configuration expert.

6. Added Decision Custom Questions to Transfer Review Details

Added a new section called "Decision Custom Questions" to the 'View Review Details' pop-up on Transfer Review Details. This enables Editors to view answers to pre-transfer Decision Custom Questions from transferred papers on the receiving site.

Users

Editor

Admin

Action Required

No action required.

Details & Configuration

When a paper is transferred between sites in ScholarOne, the Audit Trail record of the transfer on the receiving site includes a link called "View Transferred Review Details". Answers provided to Decision Custom Questions from the sending site are now included in the transfer data found via the "View Transferred Review Details" link.

If the transferred manuscript has decision custom questions to display, they are shown in read only format. If the transferred manuscript does not have decision custom questions to display, the text "No custom question responses were entered" will appear.

Version History					
	Manuscript ID	Manuscript Title	Date Submitted	Decision Letter & Response	Switch Details
you are viewing ▶	Draft	Example Manuscript Title	not yet submitted		
	Example-19-605 ★	Original Manuscript Title View Transferred Review Details	19-Sep-2019	Transferred in from The Example Journal on 15-Jan-2021.	

7. Limit Changes to Number of Reviewers by Role

Added capabilities to limit who can lower the number of required reviewers by role. This value add provides greater control to journals to ensure manuscripts receive the minimum number of reviews.

Users




Action Required No action required.

Details & Configuration

1. In the **Client Configuration Center** go to **Task Configuration**
2. Click the edit icon next to a scoring task.



Reviewers Score / Reviewer	<input type="text" value="7"/>	Awaiting Reviewer S <input checked="" type="checkbox"/> show overdue performers <input checked="" type="checkbox"/> name(s) hyperlinked	Awaiting Reviewer S <input type="checkbox"/> show overdue performers <input type="checkbox"/> name(s) hyperlinked	Default: <input checked="" type="checkbox"/> JCN Scoresheet edit score sheets	
----------------------------	--------------------------------	---	---	---	---

- A new section allows you to indicate roles permitted to lower the number of reviews on a manuscript below the minimum threshold. To limit the ability to lower the required number of reviews remove the checkmark and click save.

Users who do not have permission to lower the required number of reviews may increase the number of reviews and lower them again, but not below the minimum threshold.

In the below example an Associate Editor could raise the required number of reviews from 3 to 5, and back to 3, but not lower than 3.

<input type="text" value="3"/>	How many reviews are required before the manuscript can move to the next step in the workflow?
Roles able to lower the required number of reviews on a manuscript:	
<input type="checkbox"/>	Viewer
<input type="checkbox"/>	Associate Editor
<input checked="" type="checkbox"/>	Editor in Chief
<input checked="" type="checkbox"/>	Admin

17. Updated Layout of Document Analysis

Added the manuscript proof to the same screen where Document Analysis widgets live. This time savings value add allows Editors to view the manuscript alongside the Technical Checks. For more information on Document Analysis and how it can save your editors hours of time over the course of a year reach out to your ScholarOne Manuscripts contact. More information about Document Analysis is available in the 4.22 Release Notes

<https://clarivate.com/webofsciencegroup/support/scholarone-manuscripts/release-notes/>.

Users

Editor	Admin
--------	-------

<p>Action Required</p> <p>No additional configuration required outside of an agreement with UNSILO. For more information reach out to your usual ScholarOne contact.</p>

Document Analysis (Beta)

ID WRK1-1664
Title "Example Submission Title"

Print



Top Journal Matches

1. [blurred]

Overall Match Score: 0.54

ISSN: [blurred]

Site: [blurred]

Related Terms & Scores

- treat inpatients 0.90
- psychiatric inpatients 0.84
- bodily autonomy 0.74
- reductionistic biomedical paradigm 0.72
- illness categorisations 0.60
- current legal discrimination 0.58
- moral persons 0.52
- authentic wishes 0.49

2. [blurred]

Overall Match Score: 0.43

Technical Checks

▲ 12 checks need attention

- ⚠ **Disclose any potential Conflict of Interest**
No relevant statements found
- ⚠ **Include an Ethics Statement**
Ethics Statement was not detected
- ⚠ **Include a funding statement**
No funding statements found
- ⚠ **Data access statement**
Data access statement was not detected
- ⚠ **Author Keywords**
A set of keywords were not detected
- ⚠ **Corresponding author email address**
Corresponding author email address was not detected

Powered by **UNSILO**

Rate Key Statements

[blurred]

Good | OK | Bad

[blurred]

Good | OK | Bad

[blurred]

Good | OK | Bad

[blurred]

Good | OK | Bad

[blurred]

Good | OK | Bad

Enter a better key sentence found in your [blurred]

Submit

Powered by **UNSILO**

18. UNSILO: Still Pending Icon

Added an icon where evidence generation is still pending. Where an evidence report is yet to generate for an UNSILO technical check, a new icon to indicate the report is still pending will appear.

Users

Editor

Admin

Action Required

No action required.

Details & Configuration

- Where information is still processing at UNSILO a gray exclamation icon will appear.

- Users can click through to UNSILO using the Evidence link where information will display when finished processing.

Document Analysis (Beta)

[Print](#)

ID WRK4-2021-01-0002
Title "Test"

Top Journal Matches [Edit](#) 6

Technical Checks [Edit](#) 9 Powered by **UNSILO**

⚠ 9 checks need attention

The manuscript seems structurally complete

Evidence

- ⓘ **Word count not provided**
 Word count without reference section estimated to be: 2,107
[Evidence](#)
- ⓘ **Abstract length**
 Abstract length is within the norm of 250 words with 98 words
[Evidence](#)
- ⓘ **Title length**
 The title contains 10 words and 94 characters
[Evidence](#)
- ⓘ **Clinical Trial IDs**
 No IDs detected
- ✔ **Citations in abstract**
 No citations found in abstract

Rate Key Statements [Edit](#) 5 Powered by **UNSILO**

Rate Topics [Edit](#) 5 Powered by **UNSILO**

Workflow 4

Workflow 7

Test

Journal:	Workflow 7
Manuscript ID:	WRK4-2021-01-0002
Manuscript Type:	Original Article
Date Submitted by the Author:	18 Jan 2021
Complete List of Authors:	Test, Test
Keywords:	

SCHOLARONE™
Manuscripts

19. UNSILO: Add real time id

Added an ID to the UNSILO logo in each technical widget for use when discussing results with Product Support.

Users

Editor

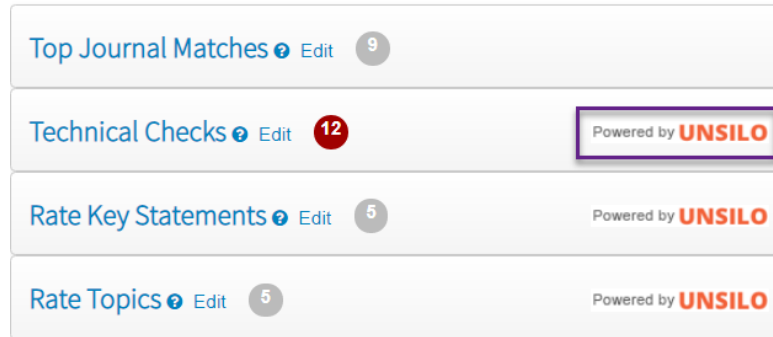
Admin

Action Required

No action required.

Details & Configuration

- Included in the Powered by UNSILO logo is an ID specific to the technical check widget.



- When clicked the user will receive a message confirming the id has been copied to the clipboard.
- The id will appear in a format similar to *realtime-ae1234ce-5bec-67fa-89e0-3a000a18bf46*.

The UNSILO real-time id for these results has been copied to your clipboard. Please reference this id when contacting UNSILO support.

20. Additional Filter Added to Audit Trail

Responding to several ideas on our idea platform, ScholarOne Manuscripts added an additional 'Events' filter to the Audit Trail for easier auditing.

Users



<p>Action Required</p> <p>No action required.</p>
--

Details & Configuration

- An additional 'events only' filter now appears in the Audit Trail header.

- When clicked, the filter will remove Letters from the audit trail leaving only events related to the manuscript.

Audit Trail - view all / events only / letters only			Events: 1-10 of 26
Date / Time	Event	Manuscript Status	

21. User Account Merged Away Notification Activated

Activated the User Account Merged Away Notification across all ScholarOne Manuscripts sites. This activation adds an additional layer of security for users of all ScholarOne Manuscripts journals.

Users


Admin

Action Required

No action required.

Details & Configuration

Merged Away Notification under System Emails is activated on all journals.

User Accounts Merged Away Notification - add template						
User Accounts Merged Away Notification	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	24-March-2021

22. Reviewer Connect Updated to Web of Science Reviewer Locator

Updated branding of Publons Reviewer Connect to Web of Science Reviewer Locator. The Web of Science™ is the world's most trusted publisher-independent global citation database. The new product name better describes how the reviewer recommendations are sourced and matched based on over 10M authors and associated publication history in the Web of Science™.

The re-brand is only one part of continued improvements for Web of Science Reviewer Locator. Upcoming enhancements include a re-designed web interface, and continued refinements to the AI search algorithm.

Users

Editor

Admin

Action Required

No action required.


Details & Configuration

- Re-branded Publons Reviewer Connect as Web of Science Reviewer Locator. Instances of ScholarOne Reviewer Locator upgraded to Web of Science Reviewer Locator as well.
- The search tool header within the ScholarOne workflow changed from Publons Reviewer Connect to Web of Science Reviewer Locator.
- A new web interface replaces the Publons Reviewer Connect link that is accessed from ScholarOne.

The screenshot shows the 'Web of Science Reviewer Locator' interface. At the top, there is a search bar with the text 'Search 5 Years of Publications' and a link to 'View full interactive search on reviewerlocator.webofscience.com'. Below this is a table with the following columns: 'Potential Reviewer Details', 'Current / Past 12 Months', 'Days Since Last Review', 'Average R-Score', and 'Add'. The first row of the table displays the profile for 'Claire I. Vate', including her email address (claire.i.vate@clarivate.com), location (Web of Science, Philadelphia, Pennsylvania, USA), and statistics: 'Verified reviews in Web of Science: 49' and 'Articles in Web of Science: 105'. Underneath, there is a section for 'Most Relevant Works' with three entries, each followed by a 'view details' link. An 'Add' button is visible to the right of the 'Most Relevant Works' section.

- Users will have an option to provide results feedback directly in product by clicking the

The screenshot shows a feedback form titled 'Rate the WoS Reviewer Locator results'. It features a 5-point rating scale with buttons labeled '1', '2', '3', '4', and '5'. Below the scale, the words 'Poor' and 'Good' are positioned under the first and fifth buttons, respectively. Below the scale is a text input field with the placeholder text 'Enter text here...'. At the bottom right of the form is a 'Submit Feedback' button.

 icon in the header of the tool.

23. Submission Experience Feedback

Added a submission experience feedback opportunity to the Submission Confirmation page.

Users

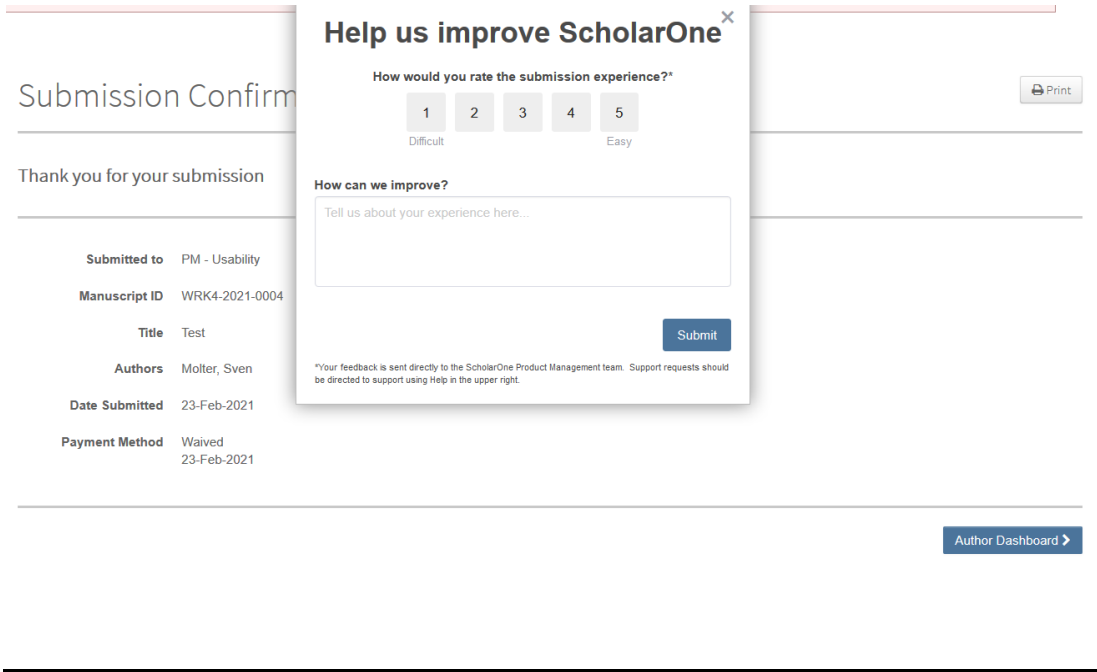
Author

Action Required

No action required.

Details & Configuration

On the Submission Confirmation page users will have an opportunity to provide feedback directly to the ScholarOne product team.



24. Reviewer Experience Feedback

Added a reviewer experience feedback opportunity to the Scores Submitted confirmation page.

Users

Reviewer

Action Required
No action required.

Details & Configuration

On the Scores Submitted page users will have an opportunity to provide feedback directly to the ScholarOne product team.

The screenshot displays the ScholarOne user interface. On the left is a sidebar menu titled 'Reviewer View Manuscripts' with items: '0 Review and Score', '1 Scores Submitted', 'Invitations', and 'Legacy Instructions'. At the top, a green notification bar states 'Success! Your review has been submitted.' The main content area is titled 'Scores Submitted' and contains a table with a 'STATUS' column listing 'Awaiting Copyright Forms', 'Awaiting Conflict Forms', and 'Awaiting Reviewer Scores'. A feedback modal is overlaid on the page, titled 'Help us improve ScholarOne' and asking 'How would you rate the review experience?' with a 1-5 scale (1 being 'Difficult', 5 being 'Easy'). It also includes a text box for 'How can we improve?' and a 'Submit' button. A footer note in the modal states: '*Your feedback is sent directly to the ScholarOne Product Management team. Support requests should be directed to support using Help in the upper right.'

25. Submission Integration: Invited Workflow Groundwork

Added initial pieces to supporting the Invited Workflow in Submission Integration.

Users

Admin

Action Required

No action required.

Details & Configuration

More details coming in 2021! See details on current API and notification configuration options at the ScholarOne Manuscripts Developer help page

<https://clarivate.com/webofsciencegroup/support/scholarone-manuscripts/for-developers/>.

Note

ScholarOne deploys a number of patches and hotfixes between releases, ensuring that our users experience constant improvements to the platform. Many of these are driven by internal teams to optimize processes and therefore do not affect workflows. If you have questions about any of these changes, however, please reach out to Support.

Notable Defect Fixes & Functionality Optimizations

- **Last Modified**
 - If a user had no Account Badges and you viewed their Author History the Last Modified information would update to the date the Author History was viewed. This has been fixed so the Last Modified date does not change when viewing the Author History of a user with no Account Badges.
- **Paypal Pending Payment**
 - Resolved an infrequent issue where users attempting to make payment via paypal would encounter an error leading to the manuscript getting stuck in the Pending Payment status even though payment had been received.
- **PDF Proof Issue**
 - Resolved an issue where the manuscript PDF file and the manuscript Doc files were being combined into the PDF Proof. With Q1.2021 the PDF Proof renders only the Manuscript PDF file.
- **Portuguese and Spanish showing incorrect date information**
 - Resolved a display issue where the date format was showing incorrectly in some places on sites toggled to Portuguese or Spanish.
- **S1 DTD Missing Manuscript Flags**
 - In the Q4.2020 release Manuscript Flags within the Article Element were omitted from the S1 DTD. In the Q1.2021 release Manuscript Flags are included as communicated in the DTD change message.
- **Submission Prefill Document Not Ingested Error**

- Resolved an issue where documents would not ingest if a funder was listed twice but only one grant number appeared.
- **Submission Prefill Department Name Ingested Incorrectly**
 - Fixed an issue where department name was ingested incorrectly when multiple departments were present under the same author.
- **User Search over 500 errors**
 - Remedied a challenge where ScholarOne staff were being counted in search results.

For more information please contact

ScholarOne Product Support
s1help@clarivate.com

Call 888 503 1050 (US) or
0800 328 8044 (UK)
Monday 12:00am ET - Friday 8:30pm ET

webofsciencegroup.com

About Web of Science Group

Web of Science Group, a Clarivate company, organizes the world's research information to enable academia, corporations, publishers and governments to accelerate the pace of research. It is powered by *Web of Science* – the world's largest publisher-neutral citation index and research intelligence platform. Its many well-known brands also include *Converis*, *EndNote*, *Kopernio*, *Publons*, *ScholarOne* and the *Institute for Scientific Information (ISI)*. The 'university' of Web of Science Group, ISI maintains the knowledge corpus upon which the index and related information and analytical content and services are built; it disseminates that knowledge externally through events, conferences and publications and it carries out research to sustain, extend and improve the knowledge base. For more information, please visit webofsciencegroup.com.

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